

# Clubware 4.7

## 4.7 Features

### Classes

#### Class Waitlist

Classes can now be setup to allow waitlist. For an online class that is full, when a spot becomes available, the first member in the waitlist will be automatically added as attendee in the class. This feature allows businesses to have more chances of running full classes when members cancel their bookings.

This feature is also fully supported through the Web API. (CLUB-8472)

### Member Website

#### Clubware Real Time Service

There is now a new way to synchronise information to and from the Member Website using a real-time sync that will typically push and pull information within 10 seconds.

A new service job type called 'Member Website Sync - Real Time' has been added that lists all the information that gets synced to and from member website. Note that the existing 'Sync with Member Website' menu option has been removed as it is now redundant. (CLUB-8472)

### Access Control

#### Additional logs for Integriti

Extra logs have been added for Integriti around Member syncing to assist with troubleshooting if required (CLUB-11601)

### Others

#### Mywellness (Technogym) Integration

One way integration with Mywellness (Technogym) is now supported. Once you enable Mywellness from branch settings, the following information will be synced to Mywellness. Any updates to these entities will also be synced to Mywellness.

- Members (excluding Prospects and deleted Members)
- Member's current account
- Member's last visit

A new service job type called 'Mywellness Sync - Real Time' has been added that lists all the information that gets synced to Mywellness. (CWI-80)

## 4.7 Fixes

### Members

- Next payment date on account would show today's date if there was a one off AND a recurring invoice (CLUB-2496)
- Member search in the Members grid did not work when you searched by Alias that had numbers in them through Common search (CLUB-11425)
- User was unable to add prospects when 'Add' security policy under Prospects was allowed but 'Edit' security policy under 'Member' was not allowed.  
Also, when was able to edit Prospect information when user did not have 'Edit' security policy under Prospects (CLUB-11636)

- When switching between branches or accessing branch information from Head Office, selected branch's billing company/provider credentials were not being used (CLUB-8065, CLUB-11667)

## **Retail Management**

- POS failed to scan items after completing a sale (CLUB-11629)
- Product stock levels were being deducted even when the sale was discarded (CLUB-11670)

## **Classes**

- Introduced in an earlier 4.7 release:  
Members were not added as attendee from waitlist by the Clubware Real Time Service when a spot became available for an online class (CLUB-11643)
- Introduced in an earlier 4.7 release:  
Waitlisted members were not added as attendee from waitlist when the time zone of branch hosting the class was different from the time zone of the machine running the Clubware Real Time Service (CLUB-11718)
- Concession card visit was not being refunded to the member if they cancelled a booking online made using the concession card account (CLUB-11598)
- Sorting the Sessions grid by Time was causing Clubware to not respond (CLUB-11600)

## **Term Classes**

- Bulk Class Rollover for Term Classes was failing (CLUB-11638)

## **Reports**

- Change and Cashout lines have been removed from the payment z off reports. Cash is now displayed for ease of use. Cash is total cash recorded via POS – total of Change and Cashout (CLUB-11669)

## **Access Control**

- Newly created member access level would get sorted incorrectly when a deleted member access level exists (CLUB-11043)
- Access Control Server 'LastVisitCheckDateUTC' was not being reset after each Access Control Visit Import for Integriti. The import job would run successfully but would grow in size after each sync job (CLUB-11616)

## **Administration**

- Multiple service jobs were picking up the same data export job (CLUB-9431)
- The process that checks for Service Job Items was causing high CPU usage (CLUB-11611)
- Introduced in an earlier 4.7 release:  
The Clubware Real Time Service job would stop syncing to member website due to failure in fetching a service job (CLUB-11818)

## **Web API**

- You could not create a session through Web API without passing an instructor and resource (CLUB-3651)

## **Others**

- The 'Test Email Settings' button under Branch Settings > Email was always using the existing saved credentials. Now you can change the credentials and test the settings before saving (CLUB-11575)
- An exception was occurring related with an existing memory file in the Clubware Process manager under the Event Viewer (CLUB-11599)